

Search the Business Performance Improvement Resource

This page offers a simple and alternative method of searching any of the main BPIR databases via key word(s) without having to go to the specific database pages. Note; to search among the contents of 600+ business periodicals go to [Browse Business Periodicals](#) and use the search engine provided by our partner, Proquest.

- 1/ Enter your key word, part word, or words (if multiple words enclose them in " "), in the
- 2/ box named "Criteria".
- 3/ Press the "Go" button.
- 4/ View results per database or area of the website (no. of results shown in brackets) .
If required, refine your search even further by using the generic filters as they appear at the top of the search results (note: key word highlighting will not function on the results of this action).

Criteria :

Measures (2)

[Tools & Techniques \(5\)](#)

[Case Studies \(12\)](#)

[Research Studies \(7\)](#)

[Competitor Analysis \(0\)](#)

[Business Periodicals \(0\)](#)

[Award Winners \(0\)](#)

[Website Reviews \(0\)](#)

Performance Measures / Benchmarks

Benchmark Data

[Case](#) ▲ [Survey](#) [Comments](#) [Title](#) [Formula Suggestions / Explanation](#)



Employee Attendance

Formula : Average Attendance rate as a %

Explanation : A measure of the average Attendance rates among employees. This is an indicator of employee satisfaction

Employee - Bradford Factor

Formula : = D (S x S), where D is the total days absence over a set period and S is the number of spells of absence over the same period

Explanation : A measure of employee absence that has more use than straightforward measures like days lost or hours lost. By including the frequency of absence this measure focuses on the short term high frequency absences that can affect the morale or attitude to Attendance of the rest of the immediate workforce. This is also a powerful indicator of satisfaction.